

A Borough to be proud of

Hinckley & Bosworth Borough Council

Overview and Scrutiny Work Programme 2017/2018

NOVEMBER 2017

FINANCE & PERFORMANCE SCRUTINY

| Date | Issue | Reason | Outcomes | Lead Officer | Supports corporate aims |
|-----------------|--|--|---|------------------|-------------------------|
| 6 November 2017 | Frontline service review – Planning | Programme of performance reviews | Monitor performance | Nic Thomas | All |
| | Aged debts quarter 2 2017/18 | Monitor levels of debt | Ensure recovery processes are robust | Ashley Wilson | 3 |
| | Business rates retention quarter 2 2017/18 | Monitor levels of retention and pooling arrangements | Ensure appropriate arrangements and value for money | Ashley Wilson | 3 |
| | Treasury management quarter 2 2017/18 | Inform of treasury management activity | Ensure compliance with policy | Ashley Wilson | 3 |
| 29 January 2018 | Frontline service review – Environmental Health | Programme of performance reviews | Monitor performance | Rob Parkinson | All |
| | Performance & risk quarter 2 2017/18 | To monitor performance in-year | Identify improvements | Cal Bellavia | All |
| | Treasury management quarter 2 2017/18 | Inform of treasury management activity | Ensure compliance with policy | Ashley Wilson | 3 |
| | Business rates retention quarter 2 2017/18 | Monitor levels of retention and pooling arrangements | Ensure appropriate arrangements and value for money | Ashley Wilson | 3 |
| | Aged debts quarter 3 2017/18 | Monitor levels of debt | Ensure recovery processes are robust | Ashley Wilson | 3 |
| | Customer Services – 6 month progress update | Monitor performance in relation to call waiting times/calls lost and face to face enquiries | Ensure performance is maintained | Julie Stay | 2 |
| | Revenue & capital outturn quarter 2 2017/18 | Monitor budgets and capital programme | Ensure effective use of resources | Ashley Wilson | All |
| 19 March 2018 | Performance & risk quarter 3 2017/18 | To monitor performance in-year | Identify improvements | Cal Bellavia | All |
| | Business rates retention quarter 3 2017/18 | Monitor levels of retention and pooling arrangements | Ensure appropriate arrangements and value for money | Ashley Wilson | 3 |

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|-------------------|--|--|---|------------------|-------------------------|
| | Aged debts quarter 3 2017/18 | Monitor levels of debt | Ensure recovery processes are robust | Ashley Wilson | 3 |
| 21 May 2018 | Aged debts quarter 4 2017/18 | Monitor levels of debt | Ensure recovery processes are robust | Ashley Wilson | 3 |
| | Treasury management quarter 4 2017/18 | Inform of treasury management activity | Ensure compliance with policy | Ashley Wilson | 3 |
| | Revenue & capital outturn quarter 4 | Monitor budgets and capital programme | Ensure effective use of resources | Ashley Wilson | 3 |
| 16 July 2018 | Performance & risk year end 2017/18 | To monitor performance in-year | Identify improvements | Cal Bellavia | All |
| | Business rates retention quarter 4 2017/18 | Monitor levels of retention and pooling arrangements | Ensure appropriate arrangements and value for money | Ashley Wilson | 3 |
| | Aged debts quarter 1 2018/19 | Monitor levels of debt | Ensure recovery processes are robust | Ashley Wilson | 3 |
| | Treasury management quarter 1 2018/19 | Inform of treasury management activity | Ensure compliance with policy | Ashley Wilson | 3 |
| 10 September 2018 | Revenue & capital outturn quarter 1 2018/19 | Monitor budgets and capital programme | Ensure effective use of resources | Ashley Wilson | 3 |
| | Performance & risk quarter 1 2018/19 | To monitor performance in-year | Identify improvements | Cal Bellavia | All |
| | Business rates retention quarter 1 2018/19 | Monitor levels of retention and pooling arrangements | Ensure appropriate arrangements and value for money | Ashley Wilson | 3 |
| 5 November 2018 | Revenue & capital outturn quarter 2 2018/19 | Monitor budgets and capital programme | Ensure effective use of resources | Ashley Wilson | All |
| | Aged debts quarter 2 2018/19 | Monitor levels of debt | Ensure recovery processes are robust | Ashley Wilson | 3 |
| | Business rates retention quarter 2 2018/19 | Monitor levels of retention and pooling arrangements | Ensure appropriate arrangements and value for money | Ashley Wilson | 3 |

To programme

Frontline service reviews for 2018/19 (F&P)

Key to corporate aims

- 1 People 2 Places 3 Prosperity